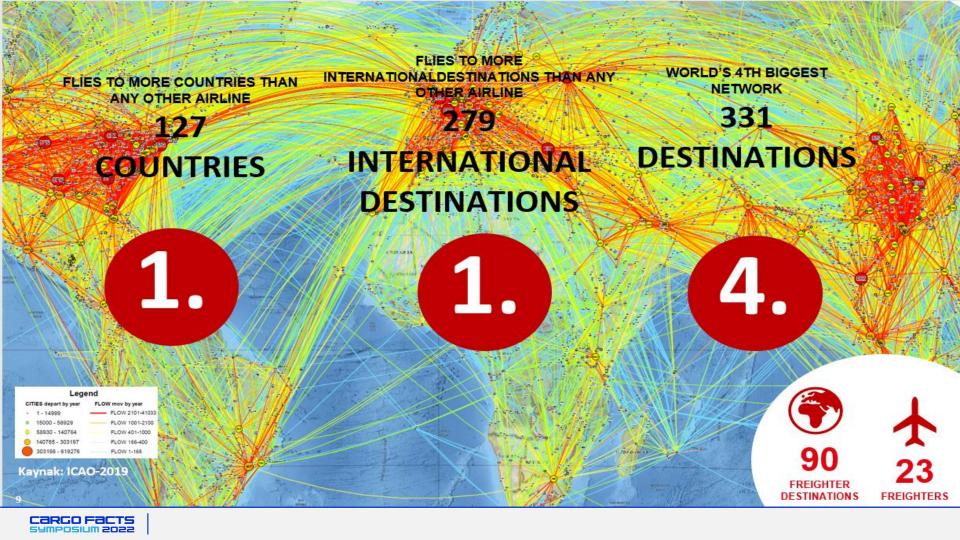
SUSTAINABILITY IN TURKISH AIRLINES TURKISH CARGO

CARGO FACTS SYMPOSIUM 2022

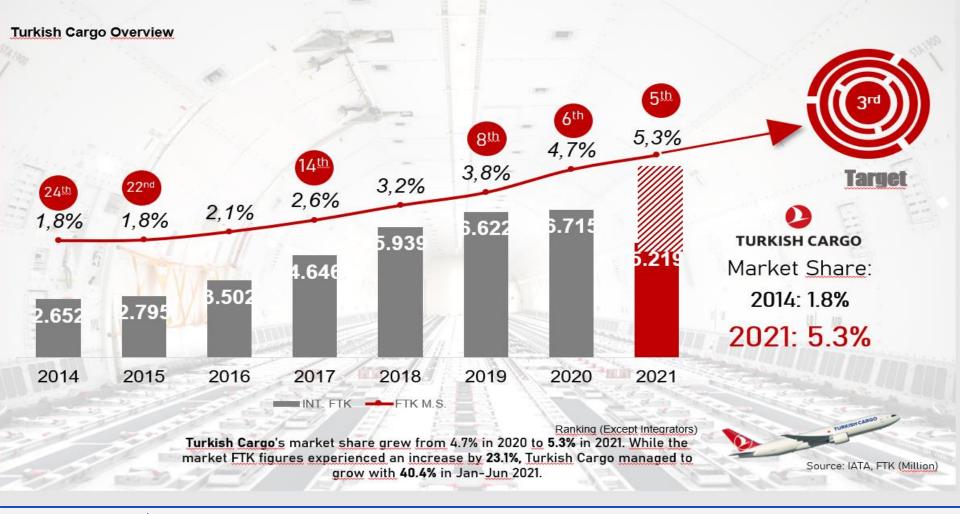
Osmannuri Ustabas
Cargo Business Development and Innovation Manager



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Sustainability Milestones

Changeover to Sustainable Practices in Service Concept Disclosure of the Releasing the first Sustainability Vision Sustainability Report 2017 2006 2009 2013 2014 2016

The First Air Cargo Carrier in the World with IATA CEIV Certificate in Three Areas 'Pharmaceutical, Livestock And Fresh'

Establishing the Corporate Sustainability Management Department

LACP (League of American Communications Professionals) Award on our 2019 Sustainability Report

JEnyA Program Partnership

Sustainable Aviation Fuel Use

World Finance 2022 Sustainability Award

Realize of CO₂mission Voluntary Carbon Offset Program

First Airline to directly achieve IEnvA Stage 2 Certification

Joining the UN Global Compact

Global SAF Declaration Signatory

2018 2020 2021 2022

ISO 9001 Certification ISO 14001 Certification

Investment in R&D Activities Related to Sustainable Biofuels Verification of GHG through ISO 14064-1

LACP (League of American Communications Professionals) Award on our 2016 Sustainability Report

Support to the Zero Waste Project Award Establishment of the Sustainability Committee

Joining the «IATA 25by2025» Initiative

LACP (League of American Communications Professionals) Award on our 2020 Sustainability Report



Corporate Sustainability Management General Manager Committee Chairman Sustainability Committee **Emissions** Corporate Social Responsibility Sustainable Practices Sustainability Strategy Management and Communication Projects sub-working sub-working sub-working sub-working Committee Committee Committee Committee



Sustainability Strategy&Policy

To consider all the emergent impacts of environmental, social, and economic in a holistic manner and together with efficient risk management; is to create value in the future as well by going beyond today's achievements with our understanding of business excellence and innovativeness in the light of expectations of employees, customers, suppliers, subsidiaries all business partners, and shareholders along with global trends.

Adoption of corporate management culture

Continuous improvement

Climate change combat

Support to innovation

Sustainable growth and profitability

Compliance with the code of conduct principles Considering people and environment while growing

Adding value to stakeholders

Improving the balance between female and male employees

Adding value to society



Combating Climate Change



More than 100

Operational Optimization **Projects**



37.082

Tonnes Fuel Saving

2021

116.809

Tonnes CO2 Prevented 2021



613.852

Tonnes Fuel Saving 2008-2021



370

Aircraft 2021

*246 Narrow-body 104 Wide-body 20 Freighters



8,5

Fleet Age 2021



Biofuel

R&D Investments and Use



2018-2027

between the years of New Generation Aircraft with 13% Low Fuel Consumption



1.918.359 **Tonnes CO2** Prevented 2008-2021



Fuel Efficiency &

Management and Reduction of Greenhouse Gas Emissions

CORSIA

Offsetting and Reduction Scheme for International Aviation (CORSIA)

The Fuel Efficiency Policy of Turkish Airlines is based on three pillars:

1. Investments in New Technology

2. Optimization of the Operations

3. Improvement of the Infrastructure

WE INVEST IN

TECHNOLOGY

Fleet modernization Research in biofuels Modern 4-d flight Planning systems

WE OPTIMIZE OUR OPERATIONS

Flight Operations
Practices (Reduction of
auxiliary power unit - APU,
engine out taxi, efficient
take off, climb, descent
profiles, short cuts, etc.)

Technical Maintenance Practices

(Engine wash, aircraft weight reduction, aircraft modifications such as winglet/ sharklet, etc.)

Ground Operation Practices (Center of Gravity (CG) optimization, monitoring potable water uplift, weight reduction of cabin interior, etc.)

WE IMPROVE OUR INFRASTRUCTURE

ATC operations (separation, use of airspace more effectively) SESAR Project Military Airspace Route Optimization

Aerodrome Infrastructure New Parking Areas / Taxiways Assessment of Service Providers' Equipment

EU-ETS & UK-ETS & SWISS ETS

European Union Emissions Trading System & UK Emissions Trading Scheme & Swiss Emissions Trading System

ISO 14064-1

Calculation of Greenhouse Gas Emissions and Removals at the Establishment Level





Sustainable Aviation Fuel

As Turkish Airlines, we have used sustainable aviation fuel for the first time on the flight from Istanbul (IST) to Paris (CDG) on **February 2, 2022.** Our first flight with our bio-fuel themed aircraft was to Stockholm (ARN) by applying the Green Class concept.

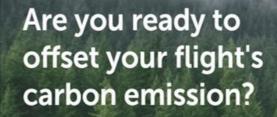


Additionally together with Boğazici University, we continue running the "MICRO-JET" Project. With the biofuel to be obtained in this project, our Incorporation will be one of the rare global companies that use the cleanest type of biofuel accepted by IATA.



Voluntary Carbon Offset Project «CO2mission»





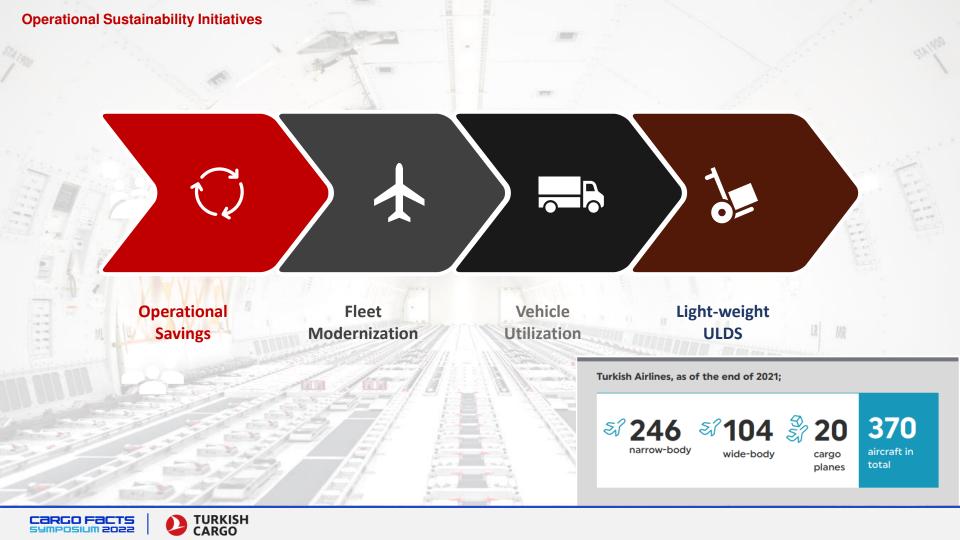
We love to fly around the world, but we are also aware of the environmental impact of our air travels. That's why we invite you to offset your carbon emissions from your flight.

Making our unique journey experiences sustainable is now possible.

Discover Carbon Neutral Flights







Environmental Practices



Evaluate environmental aspects and impacts & risks and opportunities



Trainings on environment, climate change& sustainability, workshops and webinars



United for Wildlife Buckingham Palace Declaration (UFW) Signatory



Projects based on Zero Waste principle and waste management practices



Sustainable catering practices

High-quality raw materials, mainly local procurement, ISO 22000 certified suppliers









Sustainability and Digitalization&Innovation



With the Press Reader application, we started to offer our passengers digital access to over 7000 newspapers and magazines in more than 60 languages. We direct our passengers to the application by e-mail and website 1 day before their flight.



We offer a mobile boarding pass option instead of printed ticket on your flights.



Digitalization of SKY LIFE magazine decreased both the aircraft weight and GHG emissions. Also, the use of I-PADs instead of paper inside the cabin decreased both aircraft weight and CO2 emissions.



We aim to further improve our current processes, to meet the expectations of our relevant parties, and to raise our sustainability performance even higher, with the projects we will implement as a result of our solution competition.





Programs&Committees We are Involved in



We carry out our activities in accordance with the requirements of the Environmental Management System.



We became the first airline to receive Stage 2 Certification directly.



Our energy and environmentally friendly designed buildings are LEED certified.



We regularly participate in CDP reporting.



We have joined the «IATA 25by2025» Initiative

IATA EOC

(Environmental Oversight Council)

IATA SEAC

Single Use Plastics Working Group

IATA SEAC

Environmental Data Working Group

TIACA

(The International Air Cargo Association)

Sustainability Working Group

Star Alliance
Sustainability Strategy Team

Star Alliance
Sustainability Committee

TUYID
Sustainability Working Group



Turkish Airlines Sustainability Awards















